

EOSC EU Node Web Portal Front Office User Guide

Version 1.4 – 14/07/2025

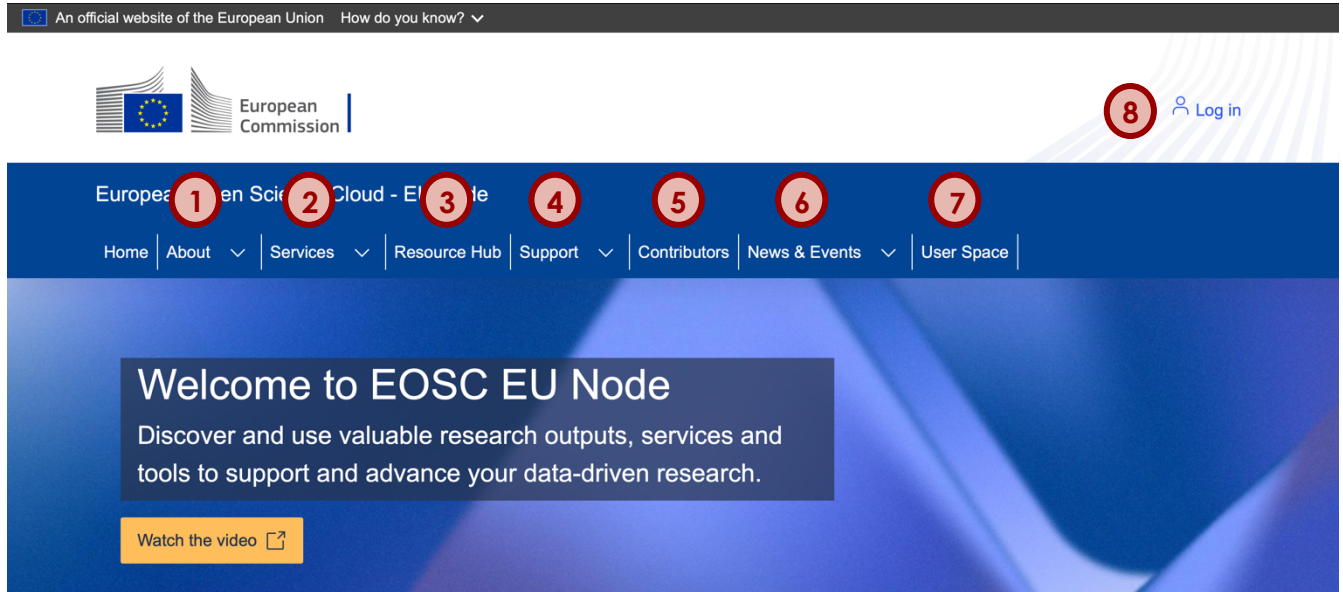
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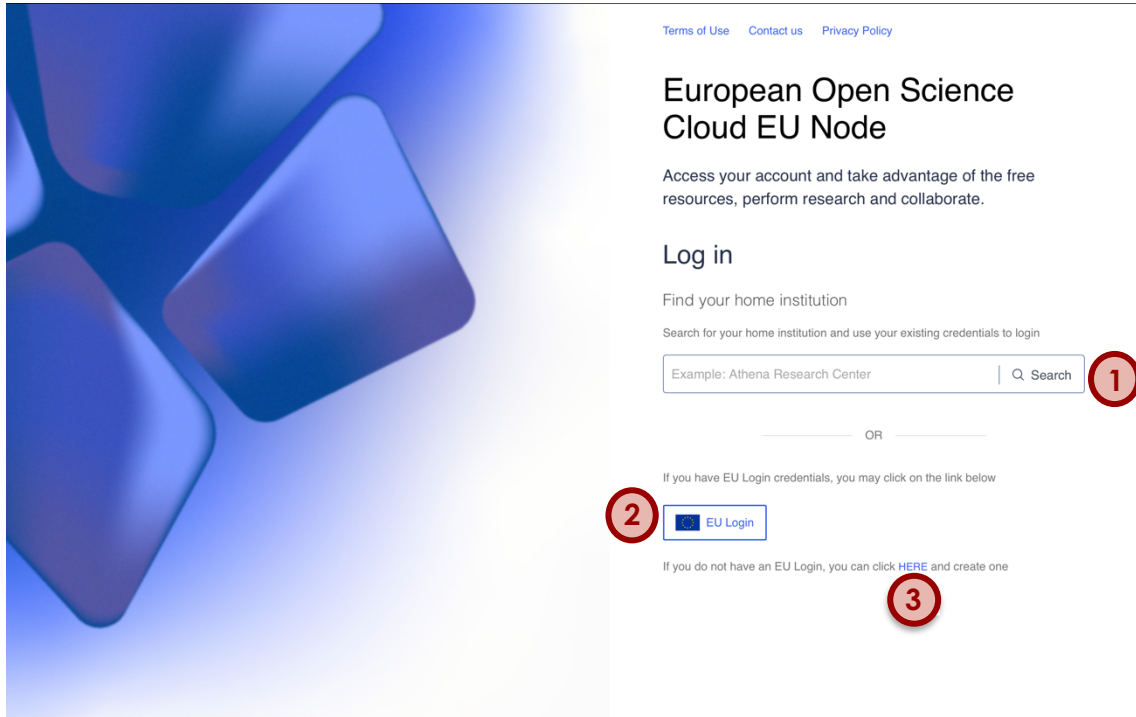
1. EOSC EU Node Website

1.1. Navigate Through the Website



- From the EOSC EU Node **Home** page you can:
 - Visit the **About** page and access information about EOSC EU Node - (1)
 - Visit the **Services** page and discover all necessary details regarding the offered services - (2)
 - Visit the **Resource Hub** (more details in a following section) - (3)
 - Access EOSC EU Node's **Training Platform, Helpdesk** and **FAQs** - (4)
 - Access information on becoming a **Contributor** in EOSC EU Node - (5)
 - Visit the **News & Events** page - (6)
 - Visit your **User Space** (more details in a following section) - (7)
 - Login to your account - (8)

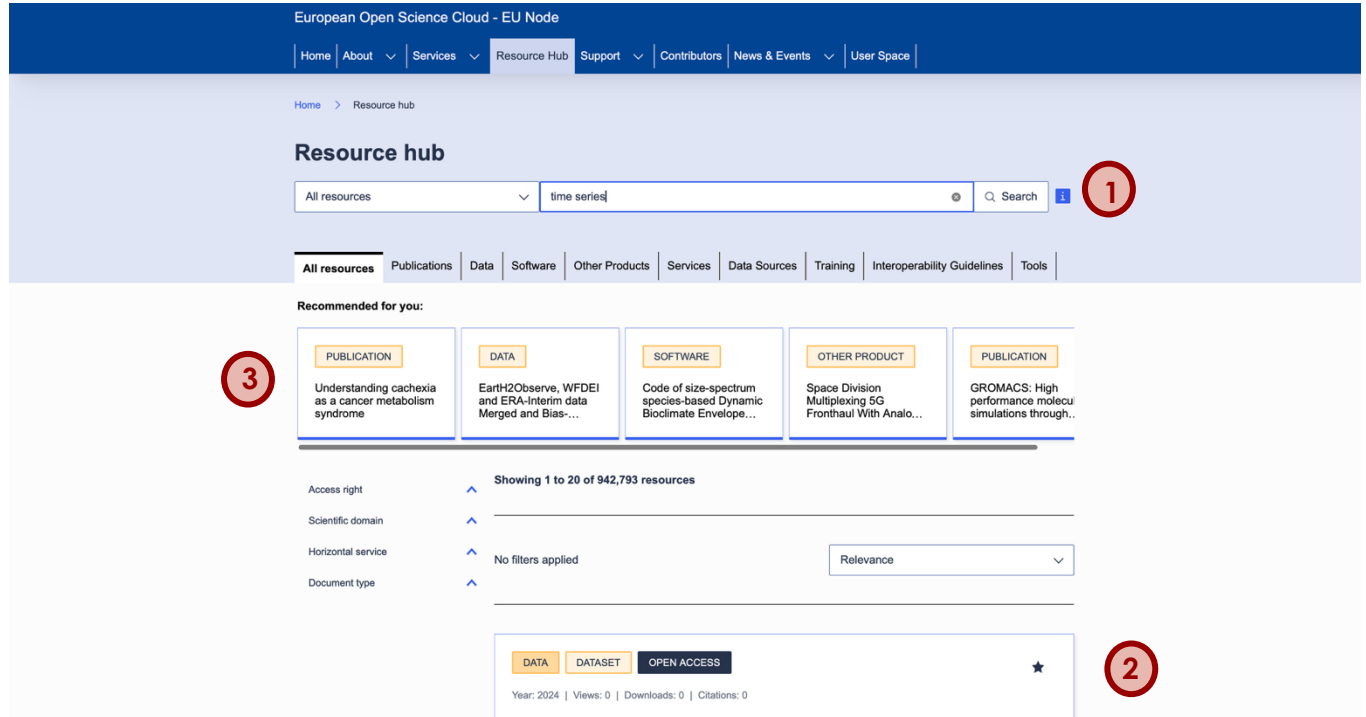
1.2. Register & Login



- From EOSC EU Node **Home** page, click on **Log In**
- You will be redirected to the **Login** page
- You have 3 options to login/register to the EOSC EU Node
 - Search your institution from the search bar - (1)
 - Login using your EU Login credentials - (2)
 - Create a EU Login and register to EOSC EU Node - (3)
- If it's the first time you are visiting EOSC EU Node, you will be asked to confirm your name, surname and email and accept the following:
 - EOSC EU Node Terms of Use
 - EOSC EU Node Data Processing
 - MyAccessID Acceptable Use Policy
 - MyAccessID Data Processing
- You are now registered to EOSC EU Node, and you can access your User Space

2. Resource Hub

2.1. Search Resource by Name



- From the **Home Page**, click on **Resource Hub**
- In **Resource Hub** you have access to all EOSC EU Node resources
- To search for a specific keyword, enter it in the search box and click **Search** - (1)
- All the results whose metadata contain the provided keyword are listed here in a paginated manner - (2)
- If you have the recommendations enabled in your [Settings](#), you will be presented with personalized suggestions tailored to your interests and preferences - (3)

2.2. Filter Results

Showing 1 to 20 of 1,255 resources

Access right: Open access (1,255)

Document type: Dataset (1,255)

Relevance

1

Document type

Contribution for newspaper or weekly magazine (2)

Data paper (3)

Dataset (1,255)

Journal (1)

Publication date

Funder

A High Resolution Dataset of Drought Indices for Spain

Drought indices are essential metrics for quantifying drought severity and identifying possible changes in the frequency and duration of drought hazards. In this study, we developed a new high spatial resolution dataset of drought indices covering all of Spain. The dataset includes seven drought indices, spans the period 196...

Author Sergio M. Vicente-Serrano | Miquel Tomas-Burguera | Santiago Begueria | Fergus Reig | Borja Latorre | Marina Peña-Gallardo | M. Yolanda Luna | Ana Morata | José C. González-Hidalgo

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Identifier 10.3390/data2030022 (DOI) | 10261/153569 (HANDLE) | 20.500.11765/7269 (HANDLE) | 2727681907 (MAG ID)

Keywords Standardized precipitation index • Palmer Drought Severity Index (PDSI) • Standardized Precipitation Index (SPI) • Standardized Precipitation Evapotranspiration Index (SPEI) • Palmer Drought Severity Index • Z • Gridded data • Bibliography. Library science. Information...

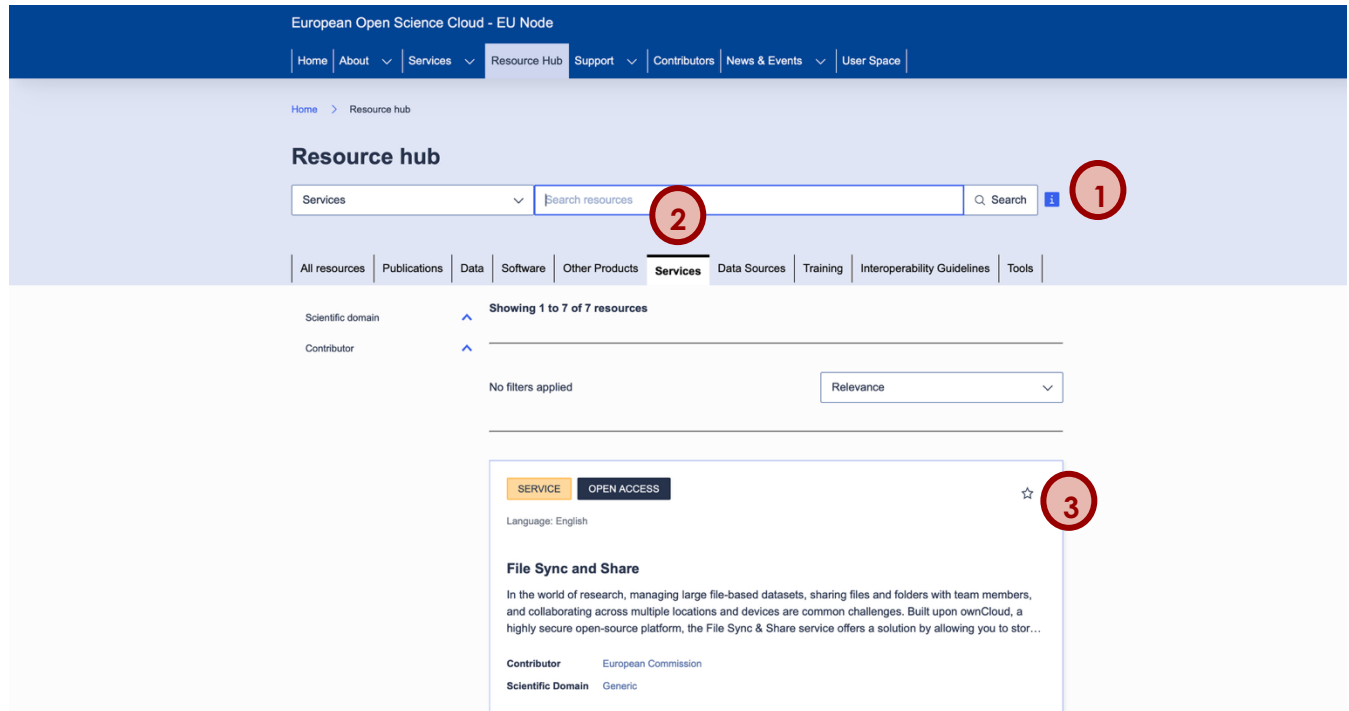
Cite

A High Resolution Dataset of Drought Indices for Spain

Year: 2016 | Views: 0 | Downloads: 0 | Citations: 0

- To further filter the results, use one of the available filters on the left part of the image - (1)
- You may select more than one filters
- The results are refreshed automatically as you select filters

2.3. Access All Resources of a Specific Type



- To access the resources of a specific type, you may select the corresponding tab below the search box - (1)
- All resources of the selected type are listed
- You may use the search bar to search for resources of the selected type - (2)
- You may set a resource as favourite, by clicking on the star on the top right of its card - (3)

2.4. Viewing a Resource

European Open Science Cloud - EU Node

Home | About | Services | Resource Hub | Support | Contributors | News & Events | User Space

Home > Services > EGI ISO 27001 Training

SERVICE

EGI ISO 27001 Training

Language: English

Order

2 3

Description Metadata

With ISO 27001 training, you will learn the fundamentals of Information Security and how to implement a management system (ISMS) in your organisation through a combination of people, processes and IT systems. ISO 27001 is part of the ISO/IEC 27000 family of standards designed to help organisations keep information assets secure. ISO 27001 offers a systematic approach to managing and securing information such as intellectual property, finances, personal data, both internal and data entrusted to you by third parties. The training programme is structured in two levels: Foundation and Professional. A formal ISO 27001 certification is offered to all participants of the training after successfully passing a final exam. ### The ISO 27001 Training helps you to 1. Ensure that security risks are appropriately managed and prioritised 2. Protect your organisation against information security threats and vulnerabilities 3. Protect the data entrusted to you by your organisation 4. Guarantee fulfilment of legal responsibilities 5. Increase confidence in your organisation ### EGI offers two types of training: 1. Open Registration: organised at a pre-determined date/location open for individual registrations 2. In-House: for organisations needing several members of staff to be trained. The date and location of the training are mutually agreed.

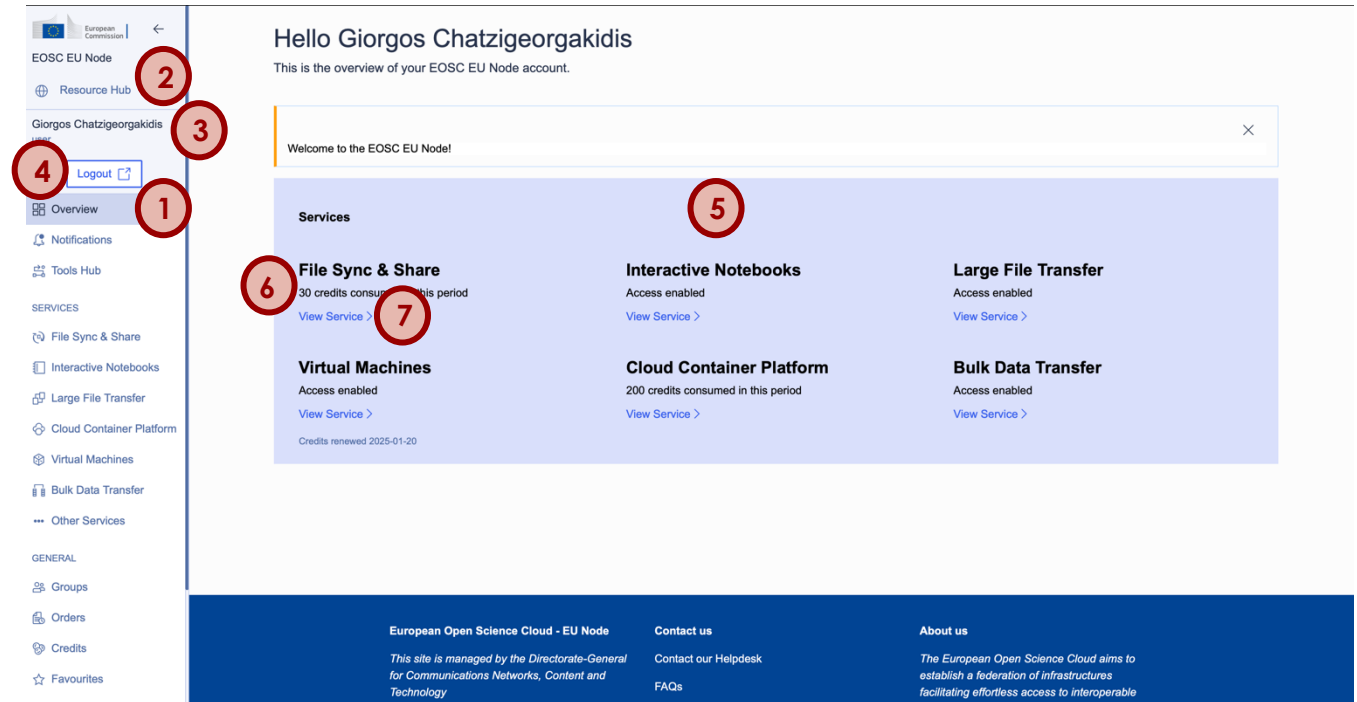
4 Keywords

iso • security • standard • personal certification • cybersecurity • information security management • e-INFRA EGI

- When a resource of interest is detected, you may visit its **View Page** by clicking on its title
- The **View Page** contains all necessary information about the resource, such as its type, language, description, related keywords and metadata - (1), (2), (3), (4)
- If the resource in question is a service, you may order it by clicking on the **Order** button - (5)

3. User Space

3.1. Overview



- To visit your **User Space**, you may click on the corresponding link in the **Home Page**
- Upon visiting your **User Space**, you are redirected to the **Overview** tab - (1)

3.1.1. Navigate Through the User Space

- While in your **User Space**, you may visit the various available functionalities from the sidebar on the left
- You can go to the **Resource Hub** by clicking the corresponding button - (2)
- Your name and profile image are shown in the sidebar - (3)
- You can switch to your **Contributor** page by clicking on the arrow next to your name and selecting one of your Contributor profiles - (3)
- To logout from your account, you may click on the **Logout** button - (4)

3.1.2. Check the Status of Services

- While in the Overview tab of your User Space, you have access to the status of all services - (5)

- Information regarding whether you have access to this service or not (i.e., based on our Access Policy) is provided for each service - (6)
- You can visit the tab of each service by clicking on **View Service** - (7)

3.2. Notifications

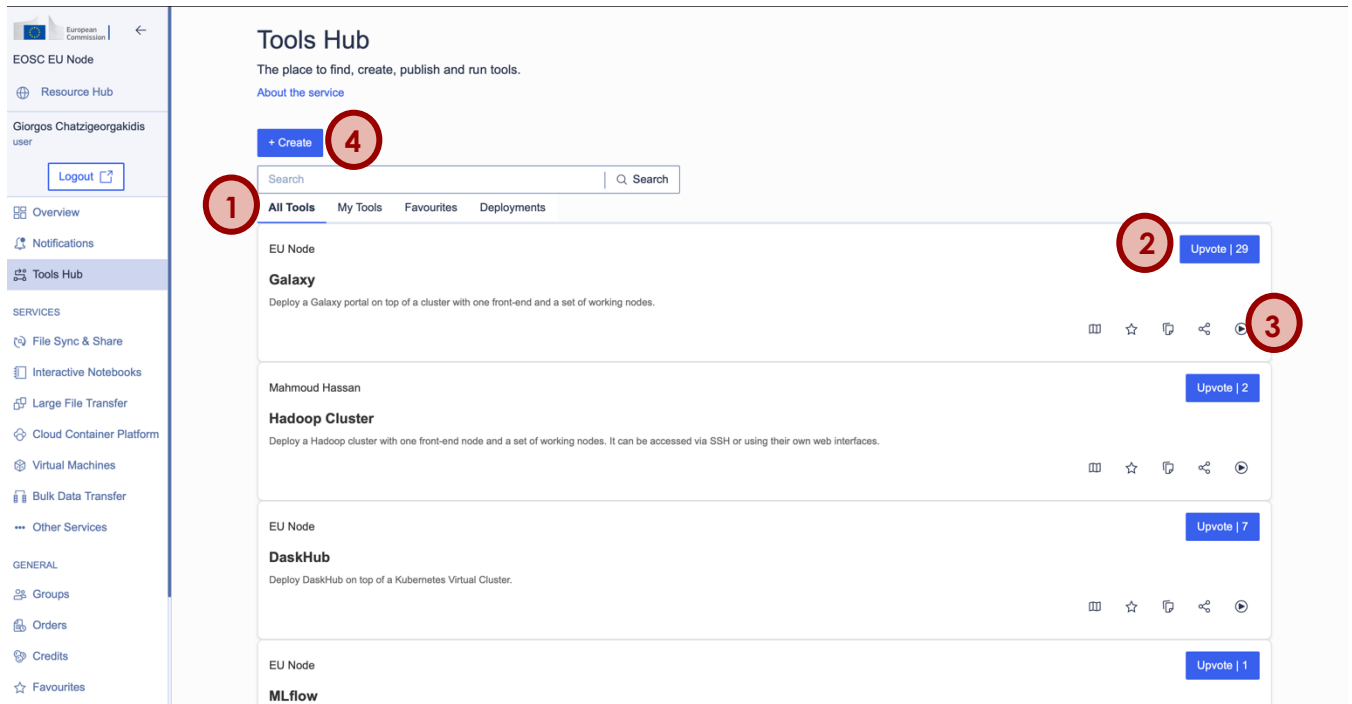
3.2.1. View All Notifications

The screenshot shows the EOSC EU Node interface. On the left is a sidebar with a navigation menu. The 'Notifications' tab is highlighted with a red circle and the number 4. The main area displays a list of notifications. The first notification, 'Resources reserved', is highlighted with a red circle and the number 1. The second notification, 'Group project created', is highlighted with a red circle and the number 2. A third notification, 'Resources reserved', is highlighted with a red circle and the number 3. A fourth notification, 'Resources released', is highlighted with a red circle and the number 4. The notifications list includes titles, dates, and descriptions. A red bubble with the number 3 is also visible in the top right corner of the main area.

- In the **Notifications** tab you may view all your notifications. Each notification box contains its title, date and time and description. Unread notifications are annotated using blue font in their title - (1)
- Unread notifications are annotated using grey font in their title - (2)
- When a new notification arrives, it briefly appears in the top right corner of the screen. This notification box is visible in all tabs of the User Space - (3)
- When there are unread notifications, a red bubble appears on top of the **Notifications** tab icon in the sidebar - (4)

3.3. Tools Hub

3.3.1. Search Existing Tools



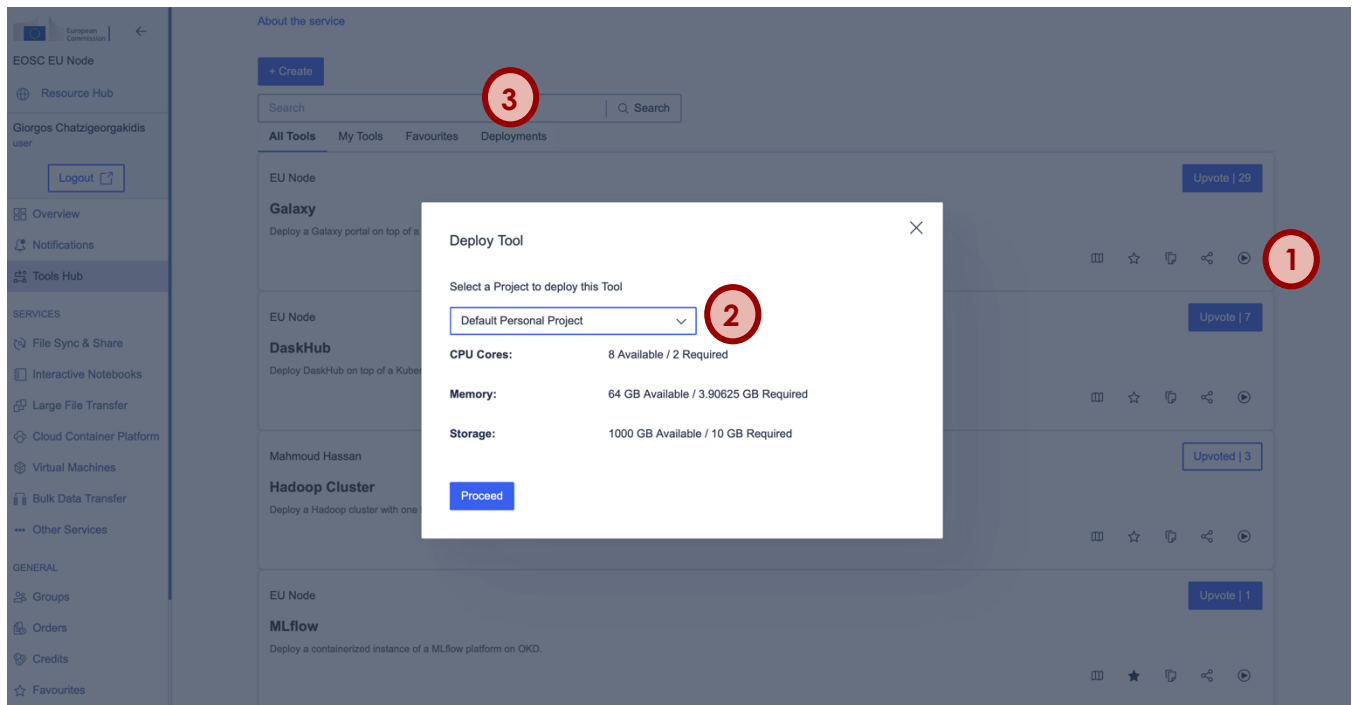
- While in the **Tools Hub** tab, you may search for a specific tool by entering a keyword to the search box - (1)
- You may upvote a tool of your preference by clicking on the **Upvote** button. The number of upvotes for all published tools is available to all users - (2)
- For each tool in the list, you may click one of the action icons to view its details, add it to your **Favourites**, copy it to **My Tools**, or deploy it - (3)
- To create a new tool, you may click on the **Create** button - (4)

3.3.2. Create a Tool

The screenshot shows the 'Tool Details' wizard in the EOSC EU Node interface. The wizard is divided into three steps: 1. Metadata, 2. Content, and 3. Review. Step 1 is highlighted with a red circle and the number 1. Step 2 is highlighted with a red circle and the number 2. Step 3 is highlighted with a red circle and the number 3. The 'Metadata' step includes fields for Name, Description, Resource Organisation, License, Version Date, and Keywords. The 'Content' step includes a field for the TOSCA template. The 'Review' step includes a field for the tool's name. The interface also shows a sidebar with navigation options and a progress bar at the bottom indicating 0/2 required steps complete.

- To create your tool, you must complete all the steps of the wizard.
- First, in the **Metadata** step, provide all necessary metadata, such as name, description and license - (1)
- Then, provide the content of the tool, by uploading a TOSCA template in the **Content** step - (2)
- Finally, review the provided information and confirm in the **Review** step - (3)
- Your new tool will be listed under **My Tools**

3.3.3. Deploy a Tool



- To deploy a tool, click on the **Deploy** button - (1)
- On the dialog that appears, select an available **Personal** or **Group** project to deploy the tool - (2)
- If the resources are sufficient, deploy the tool
- It will be available under **Deployments** - (3)
- You may stop it at any time

3.4. Services

3.4.1. File Sync & Share

Reserve Storage Space

The screenshot displays the 'File Sync & Share' service page within the EOSC EU Node interface. The left sidebar contains navigation links for 'Overview', 'Notifications', 'Tools Hub', and 'SERVICES', with 'File Sync & Share' currently selected. The main content area features the title 'File Sync & Share' and a sub-header 'Enable automatic file syncing and secure sharing across locations and teams.' Below this, there is a paragraph explaining that the service can be accessed via a web browser, desktop app, or mobile app, with links to user guides and documentation. A note mentions that a directory named 'notebooks_service' will be automatically synced. A blue button labeled 'Get access' is prominently displayed, and it is circled in red with the number '1' next to it. The footer section includes links for 'European Open Science Cloud - EU Node', 'Contact us', and 'About us'.

- To reserve space in the **File Sync & Share** service, click on **Get Access** - (1)
- On the dialog that appears, select the period for reserving your space and accept. You will be charged with the corresponding amount of credits
- Once your storage space is ready, you will be notified, and you can start using it

Manage Files

The screenshot shows the 'File Sync & Share' interface. On the left is a sidebar with navigation options. The main content area displays the user's file space and a list of files. Numbered callouts highlight the following elements:

- 6**: Credits balance (990)
- 5**: 'View externally' button
- 7**: 'Extend timeframe' button
- 8**: 'Shared with me' tab
- 3**: 'Create folder' button
- 4**: 'Upload file' button
- 2**: File actions (share and delete icons)
- 1**: File entry in the list (notebooks_service)

File Sync & Share
Enable automatic file syncing and secure sharing across locations and teams.
[About the service](#)

Viewing resources for:
Giorgos Chatzigeorgakidis (Default Personal Project)
ID: pp-0192b4e7-87ce-4d95-a9c5-0e11633774ea

990

Credits
Actual total credits remaining in this period. Refreshes every 90 days.

Small Personal File Sync & Share Space (50 GB)
10 credits / month Access expiration: 2025-09-01

[View externally](#) [Extend timeframe](#)

Personal **Shared with me**

Root

[Create folder](#) [Upload file](#)

| | Name | Size | Owner | |
|----------|-------------------|-----------|---------------------------|----------|
| 1 | notebooks_service | 266.74 mb | Giorgos Chatzigeorgakidis | 2 |

- Once your space is reserved, you will gain access to your personal file system. All your file and folders, along with useful information such as the size and the owner of the file will be listed here - **(1)**
- You may select to delete a file or folder, or share it with other users by clicking on the corresponding buttons - **(2)**
- You can create new folders by clicking on the **Create Folder** button - **(3)**
- You can upload files from by clicking on the **Upload File** button - **(4)**
- To view your files and folders in OwnCloud's environment, click on **Open in OwnCloud** - **(5)**
- You can view your remaining credits from this period - **(6)**
- To extend the timeframe of your access to the **File Sync & Share** service, you may click on the corresponding button - **(7)**
- You can view your files and folders shared with other EOSC EU Node users by navigating on the **Shared with me** tab - **(8)**

3.4.2. Interactive Notebooks

Start a Small/Medium Notebooks Kernel and Access JupyterHub

The screenshot shows the EOSC EU Node Interactive Notebooks interface. On the left is a sidebar with navigation options: Overview, Notifications, Tools Hub, SERVICES (File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines, Bulk Data Transfer, Other Services), GENERAL (Groups, Orders, Credits, Manage Contributors, Favourites). The main content area is titled 'Interactive Notebooks' and includes a 'Credits' section showing 990 credits. Below this, there are sections for 'Running servers (1)' and 'Available EOSC EU Node servers (2)'. The 'Running servers' section shows a 'Small' server with buttons for 'View externally' (labeled 3) and 'Stop' (labeled 2). The 'Available servers' section shows 'Medium' and 'Large' server options, each with a 'Get access' button (labeled 1).

- To get access to a **Small** or **Medium Interactive Notebooks** server you may simply click on the **Get access** button - (1)
- Once request has been granted, you may start an **Interactive Notebooks** server by clicking on the **Start/Stop** button - (2)
- Once a server is started, you may stop it at any time by clicking on the **Start/Stop** button - (2)
- To visit the JupyterHub environment, you may click on **View Externally** - (3)
- Your credits will be subtracted as you use the service with a per hour cost

3.4.3.Large File Transfer

Request Access to The Service and Access FileSender

European Commission

EOSC EU Node

Resource Hub

Giorgos Chatzigeorgakidis user

Logout

Overview

Notifications

Tools Hub

SERVICES

File Sync & Share

Interactive Notebooks

Large File Transfer

Cloud Container Platform

Virtual Machines

Bulk Data Transfer

Other Services

GENERAL

Groups

Orders

Credits

Favourites

Large File Transfer

Streamline large file transfers online with added security and integrity.

Viewing resources for:
Giorgos Chatzigeorgakidis (Default Personal Project)
ID: pp-0192b4e7-47ce-4d8b-a9c3-0e11633774ee

500

Credits

Actual total credits remaining in this period. Refreshes every 90 days.

Standard sharing of large files with Large File Transfer (1000 GB)

7 credits / month Time period required

Get access

1

[FileSender](#) is an open-source web application optimized for the secure and efficient transfer of files of any size. It utilizes HTML5 and the FileAPI to bypass traditional browser upload limits, allowing multi-gigabyte file uploads. Security is paramount, with SSL/TLS encryption for data in transit and optional client-side end-to-end encryption for added protection. Users can control file access and retention periods, ensuring files are accessible only to intended recipients and for a specified duration. Notifications are sent both to senders and recipients, confirming file uploads and downloads. Sharing an uploaded file just via a download link is possible, as well FileSender's scalable architecture supports high performance and reliability, making it suitable for academic, corporate, and media environments.

Documentation / Useful links

- [User guide](#)
- [Documentation](#)

- To gain access the **Large File Transfer** service, you may click on the **Get Access** button - **(1)**
- Select the period for using the service and click submit. The corresponding credits will be automatically subtracted from your balance
- Once ready you will receive a notification. You can then click on the **Access Service** button to be redirected to the **FileSender** environment and use the service

Access The Service and Extend Period

European Commission

EOSC EU Node

Resource Hub

Giorgos Chatzigeorgakis... user

Logout

Overview

Notifications

Tools Hub

SERVICES

File Sync & Share

Interactive Notebooks

Large File Transfer

Cloud Container Platform

Virtual Machines

Bulk Data Transfer

Other Services

GENERAL

Groups

Orders

Credits

Manage Contributors

Favourites

Large File Transfer

Streamline large file transfers online with added security and integrity.

[About the service](#)

Viewing resources for:
Giorgos Chatzigeorgakis (Default Personal Project)
ID: pp-0150294e7-d7ea-4d86-a6c5-5e11e33774ea

990

Credits
Actual total credits remaining in this period. Refreshes every 90 days.

Standard sharing of large files with Large File Transfer (1000)
7 credits / month Access expiration: 2025-08-01

1 View externally **2** Extend timeframe

[FileSender](#) is an open-source web application optimized for the secure and efficient transfer of files of any size. It utilizes HTML5 and the FileAPI to bypass traditional browser upload limits, allowing multi-gigabyte file uploads. Security is paramount, with SSL/TLS encryption for data in transit and optional client-side end-to-end encryption for added protection. Users can control file access and retention periods, ensuring files are accessible only to intended recipients and for a specified duration. Notifications are sent both to senders and recipients, confirming file uploads and downloads. Sharing an uploaded file just via a download link is possible, as well FileSender's scalable architecture supports high performance and reliability, making it suitable for academic, corporate, and media environments.

Documentation / Useful links

- [User guide](#)
- [Documentation](#)

- Once access to the **Large File Transfer** service is provided, click on the **View Externally** button to use the service - (1)
- You may extend your access period to the Large File Transfer service by clicking on the **Extend timeframe** button - (2)

3.4.4. Cloud Container Platform

Run a Small/Medium Environment and Access It

The screenshot displays the 'Cloud Container Platform' interface. On the left is a sidebar with navigation options: Overview, Notifications, Tools Hub, SERVICES (File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines, Bulk Data Transfer, Other Services), and GENERAL (Groups, Orders, Credits, Manage Contributors, Favourites). The main content area is titled 'Cloud Container Platform' and includes a description: 'Deploy cloud-native containerised applications that can easily scale.' It shows a user profile for 'Giorgos Chatzigeorgakis' and a credit balance of 890. Under 'Allocated environments (1)', there is a 'Small' environment card with 2 vCPUs, 8 GB RAM, and 10 credits/day. A red circle with the number '2' highlights the 'View externally' button on this card. Below this, under 'Available EOSC EU Node environments', there are two cards: 'Medium' (8 vCPUs, 64 GB RAM, 40 credits/day) and 'Large' (8 vCPUs, 32 GB RAM, 400 credits/day). A red circle with the number '1' highlights the 'Release' button in a dropdown menu that appears when the three dots button on the 'Medium' card is clicked. The 'Release' button is highlighted in blue in the dropdown.

- To run an environment in the **Cloud Container Platform** service, you may click on the corresponding **Get Access** button
- In the modal that appears, select the time period for using the service, and click on **Submit**. The corresponding credits will be deducted from your balance
- You can release your running environment by first clicking on the three dots button at the allocated environment's card and then on the **Release** button. You will be reimbursed with the corresponding amount of credits - (1)
- Once running, you may change the time period of the environment or upgrade it to a larger one by clicking on the three dots and selecting the corresponding option - (1)
- To externally access the console of the allocated environment and use it, you may click on the **View externally** button - (2)

3.4.5. Virtual Machines

Run a Small/Medium Environment and Access It

The screenshot shows the EOSC EU Node Virtual Machines interface. The sidebar on the left contains navigation links: Overview, Notifications, Tools Hub, SERVICES, File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines (highlighted), Bulk Data Transfer, and Other Services. The main content area shows the user's profile (Giorgos Chatzigeorgakis) and a 'Credits' section with a balance of 580. Below this, there is a section for 'Allocated environments (1)' showing a 'Medium' environment with 8 vCPUs, 64 GB RAM, and 40 credits/day. A red circle with the number '2' highlights the 'View externally' button. Below this, there is a section for 'Available EOSC EU Node e' showing two options: 'Small' (2 vCPUs, 8 GB RAM, 10 credits/day) and 'Medium' (8 vCPUs, 32 GB RAM, 400 credits/day). A red circle with the number '1' highlights the 'Release' button in the modal for the 'Small' environment. The 'Get access' button for the 'Small' environment is also highlighted with a red circle and the number '1'.

- To run a **Small/Medium** environment in the **Virtual Machines** service, you may click on the corresponding **Run** button
- In the modal that appears, select the time period for using the service, and click on **Submit**. The corresponding credits will be deducted from your balance
- You can release your running environment by first clicking on the three dots button at the allocated environment's card and then on the **Release** button. You will be reimbursed with the corresponding amount of credits - (1)
- Once running, you may change the time period of the environment or upgrade it to a larger one by clicking on the three dots and selecting the corresponding option - (1)
- To externally access the console of the allocated environment and use it, you may click on the **View externally** button - (2)

3.4.6. Bulk Data Transfer

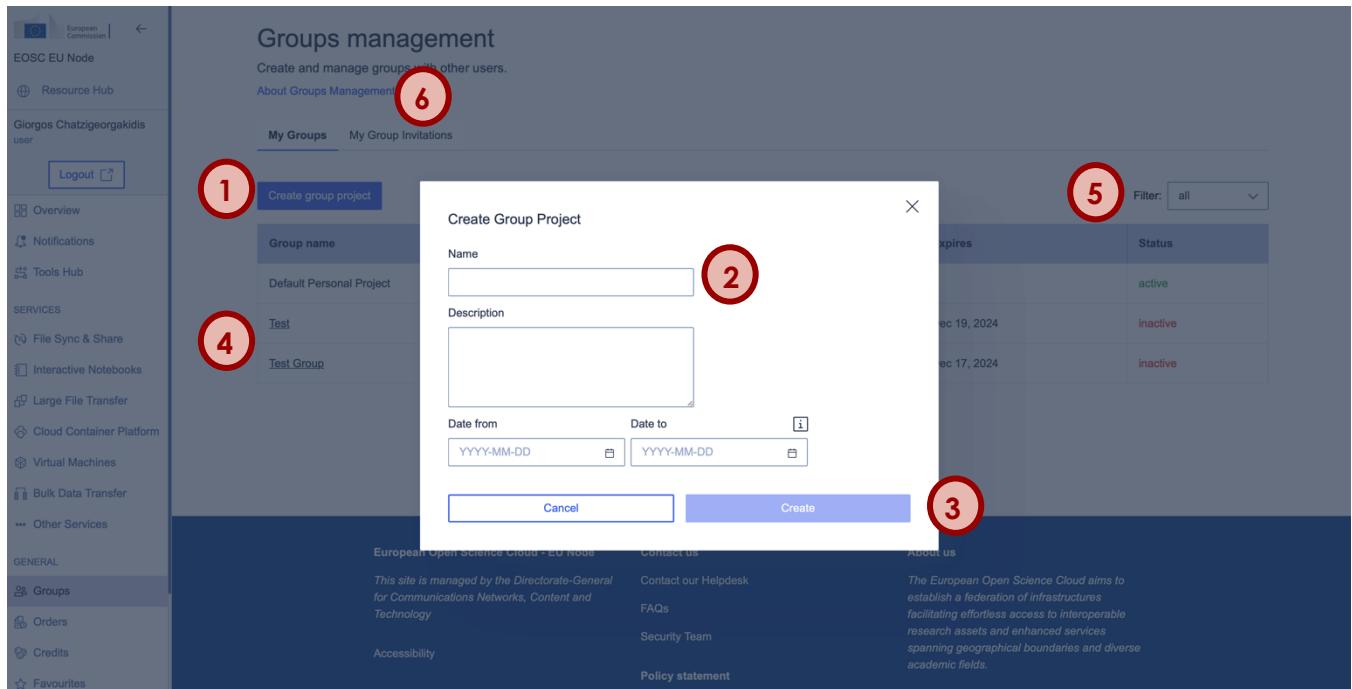
Request Access to the Service and Access It

The screenshot shows the 'Bulk Data Transfer' page in the EOSC EU Node interface. On the left is a sidebar with navigation links: Overview, Notifications, Tools Hub, SERVICES (File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines, Bulk Data Transfer), Other Services, and GENERAL (Groups, Orders, Credits, Favourites). The main content area is titled 'Bulk Data Transfer' with the subtitle 'Move data effortlessly to data-intensive execution environments.' A blue 'Get Access' button is prominently displayed, with a red circle and the number '1' next to it. Below the button, there is a paragraph describing BDT as an extension of compute services. Further down, under 'Documentation / Useful links', there are links to FTS3, GridFTP, and FTS rest API. In the top right corner, it says 'Viewing resources for: Giorgos Chatzigeorgakidis (Default Personal Project)' with an ID. The footer contains information about the European Open Science Cloud - EU Node, contact details, and a mission statement.

- To access the **Bulk Data Transfer** service, click on the **Get Access** button - (1)
- Your request will be reviewed by the EOSC EU Node **Back Office**, and you will be notified upon acceptance or rejection
- If accepted, you can then click on the **Access Service** button to use the service

3.5. Groups

3.5.1. Create a New Group Project



- To create a new group, click on the **Create group project** button - (1)
- Enter the required group details, such as its name and a short description - (2)
- Click on the **Create** button to create the group - (3)
- To view the details of your created group, you may click on its name in the list of available groups - (4)
- You can filter your groups based on their status - (5)
- In case other EOSC EU Node users invite you to their group, you will receive an invitation. You can access all your group invitations via the **My Group Invitations** tab - (6)

3.5.2. View and Manage Existing Groups

The screenshot displays the EOSC EU Node interface for managing a group named "Test Group". The sidebar on the left contains navigation links for Overview, Notifications, Tools Hub, SERVICES (File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines, Bulk Data Transfer, Other Services), and GENERAL (Groups, Orders, Credits, Favourites). The main content area shows the group details and a table of members.

| Member name | Created at | Role | |
|---------------------------|--------------|--------|--|
| Giorgos Chatzigeorgakidis | Dec 10, 2024 | owner | |
| Antonis Bermperis | Dec 10, 2024 | member | |

The footer contains information about the European Open Science Cloud - EU Node, contact details, and policy statements.

- To invite a new member to the group, click on the **Invite member** button. In the modal that appears, you may enter the email of any EOSC EU Node member to invite them to the group - (1)
- If the group member accepts the invitation, they will be listed to the list of group members - (2)
- To delete a member, you may click on the delete icon next to the role of a member - (3)
- To delete the group, you may click on the **Delete** button - (4)
- To extend the duration of the group, you may click on the **Extend duration** button - (5)

3.6. Orders

3.6.1. View All Existing Orders

The screenshot displays the 'Orders' section of the EOSC EU Node interface. On the left is a sidebar with navigation links. The main content area has a header with 'Orders' and two tabs: 'Standard Orders' (selected) and 'Special Orders'. A search bar is located to the right of the tabs. Below the tabs, a table titled 'Standard Orders (1)' shows a single order. The table has columns for ID, Service(s), Project type, Latest activity, and Status. The order shown is for 'Virtual Machines' with ID '#Z1DAFC36' and status 'Completed'. A footer section contains links for 'European Open Science Cloud - EU Node', 'Contact us', 'About us', and 'Policy statement'.

| ID | Service(s) | Project type | Latest activity | Status |
|-----------|------------------|--------------|-----------------|-----------|
| #Z1DAFC36 | Virtual Machines | Personal | Dec 10, 2024 | Completed |

- In the **Orders** tab you have access to all your orders in EOSC EU Node, along with useful information for each one, such as the service name and status
- You may search for existing orders by entering any keywords of preference in the search box and clicking on **Search** - (1)
- In **Standard Orders** you may find all your orders for any of the six EOSC EU Node services - (2)
- In **Special Orders** you may find all your orders for any other service from external providers that are onboarded in EOSC EU Node (not yet available) - (3)

3.7. Credits

3.7.1. View Available Credits

The screenshot shows the 'Credits' page in the EOSC EU Node interface. The left sidebar contains navigation links: Overview, Notifications, Tools Hub, SERVICES (File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines, Bulk Data Transfer, Other Services), and GENERAL (Groups, Orders, Credits, Favourites). The main content area is titled 'Credits' and 'Overview of your credits.' It displays the following information:

- Your credits:** 490 Remaining credits (annotated with 1).
- 41 days** Next refresh (annotated with 2).
- Services:** A grid of six services, each with its status and a 'View Service' link (annotated with 3).
 - File Sync & Share:** 30 credits consumed in this period.
 - Interactive Notebooks:** Access enabled.
 - Large File Transfer:** Access enabled.
 - Virtual Machines:** 50 credits consumed in this period.
 - Cloud Container Platform:** 600 credits consumed in this period.
 - Bulk Data Transfer:** Access enabled.
- What are credits?** (annotated with 4). A section explaining that credits are a virtual currency within the EOSC EU Node used to consume services.

At the bottom, a note states: 'Credits have no monetary value and are used exclusively in the EOSC EU Node to...'

- In the **Credits** tab you may find all necessary information about your credits in EOSC EU Node
- You can view your remaining credits for this period - (1)
- You can view the amount of days until the next credit refresh. Keep in mind that any remaining credits are not transferred to the next period - (2)
- You can view the status of each of the 6 services and the amount of credits spent in each one - (3)
- You can view more information about credits by scrolling down the page - (4)

3.7.2.Request More Credits

The screenshot displays the EOSC EU Node user interface. On the left is a sidebar with the user's name 'Giorgos Chatzigeorgakidis' and a 'Logout' button. Below this are navigation links for Overview, Notifications, Tools Hub, and a SERVICES section containing File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines, Bulk Data Transfer, and Other Services. A GENERAL section at the bottom includes Groups, Orders, Credits (which is highlighted), and Favourites. The main content area shows a message about 'Credits for Groups' and a link to 'Make a request!'. A red circle with the number '1' is placed over the 'Make a request!' link. The footer contains information about the European Open Science Cloud - EU Node, contact details for the Helpdesk, a policy statement, and links to the European Commission and social media.

- **Credits for Groups:** When you create a group, a separate Group Wallet will automatically be generated. This wallet is independent of your personal wallet and comes pre-allocated with additional credits, which you can manage and spend in collaboration with your group members.

For more information on credits, click [here](#).

Need more credits? [Make a request!](#)

European Open Science Cloud - EU Node

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Accessibility

Contact us

Contact our Helpdesk

FAQs

Security Team

Policy statement

[EOSC EU Node Acceptable Use Policy](#)

[EOSC EU Node User Access Policy](#)

[EOSC EU Node Privacy Statement](#)

About us

The European Open Science Cloud aims to establish a federation of infrastructures facilitating effortless access to interoperable research assets and enhanced services spanning geographical boundaries and diverse academic fields.

European Commission

Contact the European Commission

Follow the European Commission on social

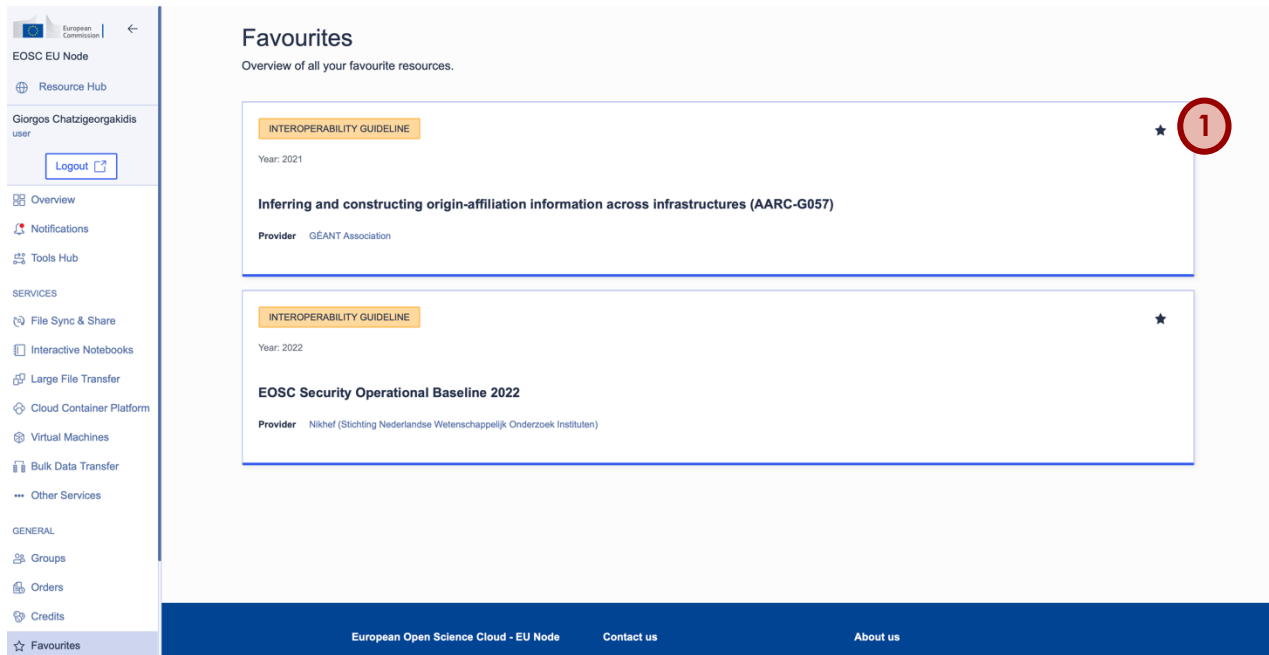
Cookies

Privacy policy

- You may request more credits by clicking on the **Make a request!** Button - (1)
- The **Helpdesk** tab will open, where you can submit your request

3.8. Favourites

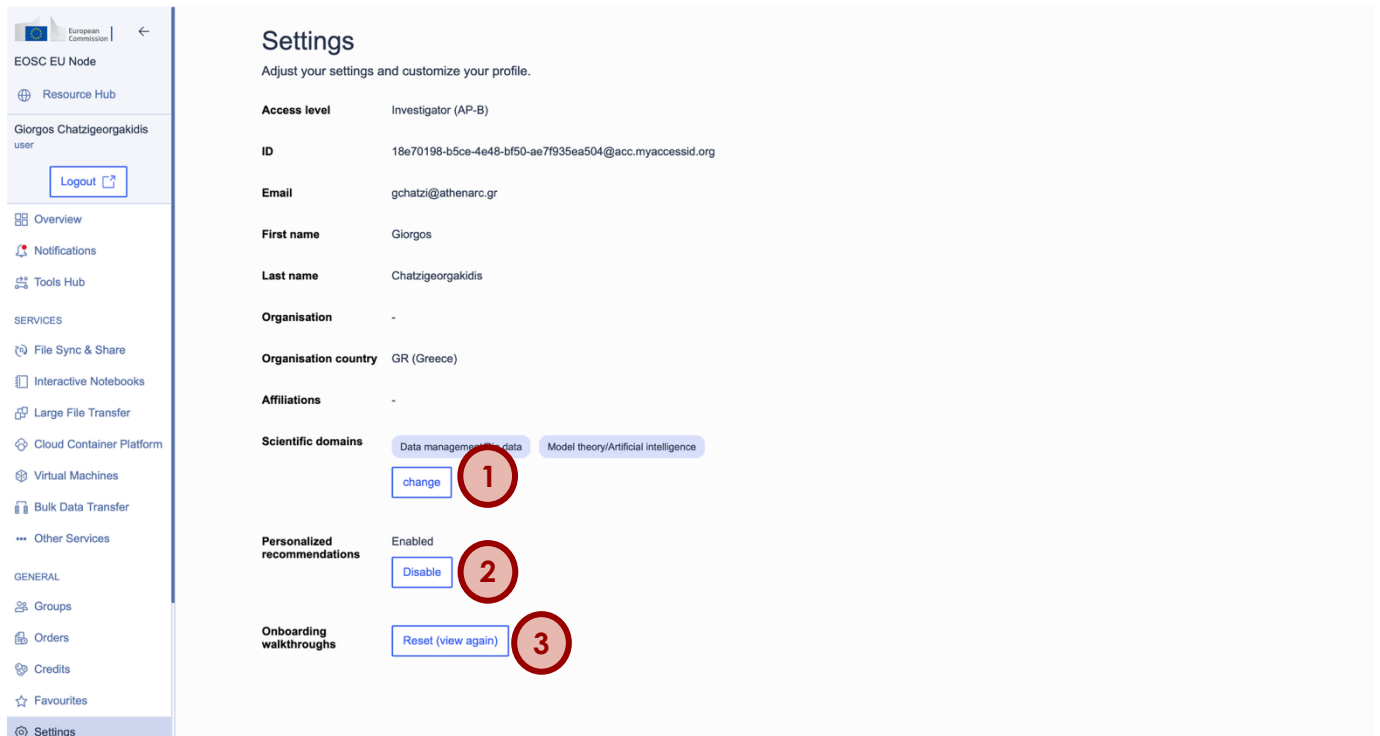
3.8.1. View All Favourites



- All the resources you have set as favourites via the **Resource Hub** will be listed in the **Favourites** tab
- You may click on their title to access their **View Page**
- You may click on the star in the top right of each card to remove them from your favourites - (1)

3.9. Settings

3.9.1. Adjust Profile Settings



- In the **Settings** tab, you may view and change your account settings
- To add one or more scientific domains of your interest, you may click on the **change** button - (1)
- To enable or disable the personalized documentations in the [Resource Hub](#), you may click on the **Enable** or **Disable** button respectively - (2)
- To reset the welcoming onboarding walkthroughs that appear the first time you login the **User Space**, you may click on the **Reset (View again)** button - (3)

3.10.Helpdesk

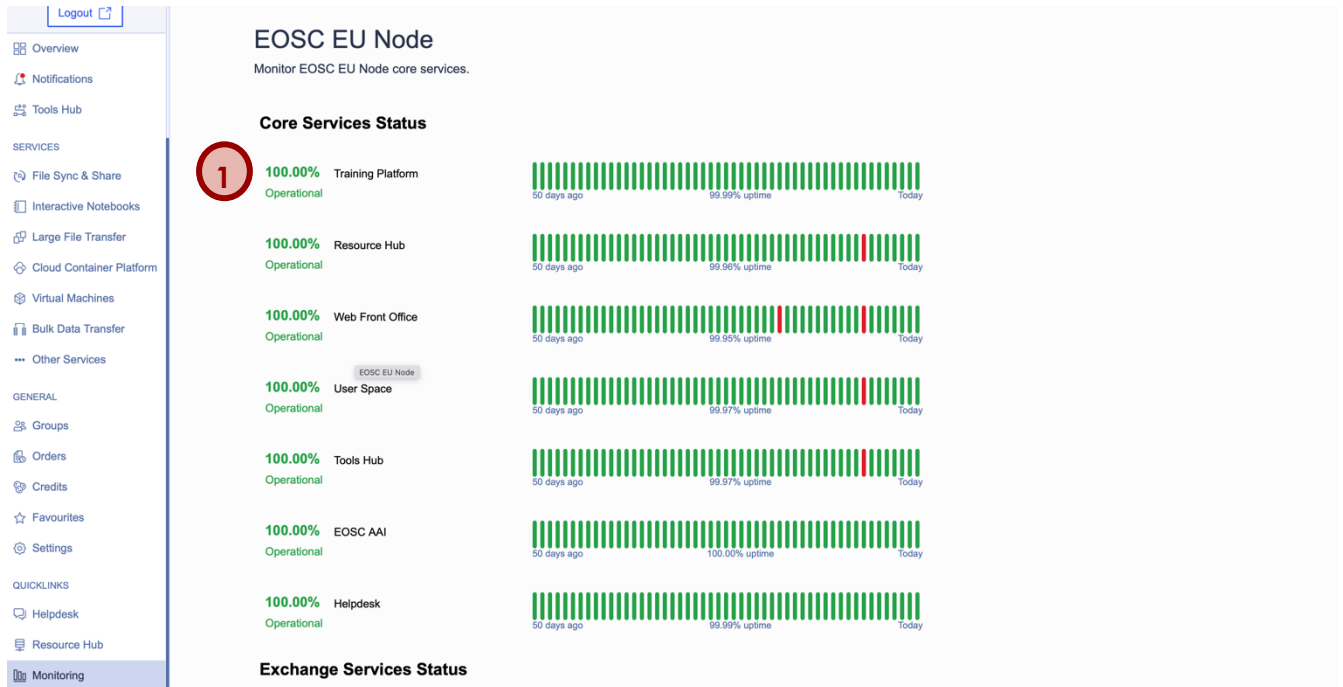
3.10.1. Contact Helpdesk

The screenshot shows the 'Helpdesk' page of the European Open Science Cloud (EOSC) EU Node. On the left is a sidebar menu with categories: 'Logout', 'Overview', 'Notifications', 'Tools Hub', 'SERVICES' (containing File Sync & Share, Interactive Notebooks, Large File Transfer, Cloud Container Platform, Virtual Machines, Bulk Data Transfer, and Other Services), 'GENERAL' (containing Groups, Orders, Credits, and Favourites), 'Settings', 'QUICKLINKS' (containing Helpdesk, Resource Hub, and Monitoring), and 'Helpdesk' (which is highlighted). The main content area is titled 'Helpdesk' and includes a sub-header: 'Whether you are troubleshooting or seeking guidance, our support team is here to help you.' Below this is a form with four fields: 'Full name' (with a red asterisk and a red circle containing the number 1), 'Email' (with a red asterisk), 'Subject of message' (with a red asterisk and the pre-filled text 'EOSC Helpdesk'), and 'Message' (with a red asterisk). Below the message field is a 'Privacy Statement' link and a blue 'Submit' button (with a red circle containing the number 2). At the bottom of the page is a dark blue footer bar with the text 'European Open Science Cloud - EU Node', 'Contact us', and 'About us'.

- You may submit a message to the EOSC EU Node **Helpdesk** at any time by visiting the **Helpdesk** tab
- You will be asked to provide your full name, email, a subject of the message and the message description - (1)
- To send the message, you may click on the **Submit** button - (2)
- Once a reply for your message is sent, you will be notified via email

3.11. Monitoring

3.11.1. Monitor the Status of Services



- You may view the status of all EOSC EU Node **Core Services** and **Exchange services** via the **Monitoring** tab
- The current operational status is reported along with a bar indicating the downtime and uptime during the past 50 days - (1)